Access Statement for Tasburgh House

Introduction

Tasburgh House is located in 7 acres of beautiful gardens and a fountain with level terracing to the rear of the property. It has 14 ensuite bedrooms, free parking and WiFi access throughout .

Owing to the Victorian nature of the building we are not able to offer accommodation to wheelchair bound guests as we are not able to offer bathrooms nor bedrooms for the disabled.

Pre-Arrival

• The Property is accessed from the A36 Warminster Road via a slope down to the car park. It is well lit at night .

Arrival & Car Parking Facilities

• There is on site parking for quests staying at Tasburgh House. We guarantee one parking space per room

Main Entrance, Reception & Check-In Area

• The reception is located via the front door which has two narrow steps up into the hallway.

Public Areas - Hall, Stairs, Landing, Corridors etc

• From the reception hall there is a lounge which comfortably holds up to 9 guests at any one time. There is a Dining Room and a Conservatory leading from it, both of which are laid for breakfasts. During the day the Conservatory can be used for relaxation as a lounge for guests to enjoy reading or

enjoying drinks

• There are two floors upwards from the ground floor accessed via 15 wide stairs to the first floor and 12 narrow steeper ones to the second floor. Both floors have open wide landings and are lit 24 hours per day

Public WCs

• There are two public toilets. One on the ground floor and one on the first floor. Neither are equipped for Handicapped use

Restaurant / Dining Room, Bar & Bar area, Take Away & Cafe

• The Dining Room has 5 tables for up to 20 guests and is principally used for breakfast. It is also available for use as a meeting room and during the evenings dinner is served to groups of 8 or more

• We are licensed and drinks can be ordered at any time. We do not have a physical bar but guests can be served in the conservatory, lounge, gardens or their bedrooms

<u>Laundry</u>

• We have a local company who will collect in the morning and return the laundry the same evening. Notice has to be given by 09.30 in order to have the laundry returned the same day.

Outdoor Facilities

• The property is set in seven acres of beautiful gardens and a meadow park which follows the edge of the Kennet & Avon canal for approx five acres. Access is via the back staircase consisting of a narrow stairwell with 17 stairs where there are French Doors which open on to the wide stone steps which lead to the main lawns. There is level terracing to the rear with a fountain. Guests can sit and enjoy the gardens. There are 9 tables with 40 chairs all on different levels, which is ideal for small individual groups

Conference & Meeting Rooms, Banqueting

• Tasburgh House is ideal for the small meeting or conference. Both the lounge and dining room have black-out blinds. The dining room is available for up to 15 board room style and the conservatory for up to 12 on five individual tables. Catering to company budgets is available

Bedrooms & Sleeping Areas

• There are 14 bedrooms in total. There are 8 individual double bedrooms, 1 family room accommodating up to four people, 2 x Triple Rooms accommodating three people and 1 single room. with a small double bed. All rooms are ensuite with a shower and 5 double rooms also have a bath.

Grounds and Gardens

• The grounds of the property extend to seven acres down to the Kennet and Avon Canal. There are grass walkways and paths throughout making a very pleasant walk for guests. This is private and not available to non residents. The terraces seat some 40 people and offer a perfect sitting area to enjoy warm weather . There are additional seating areas along the canal edge.

Boats - Narrow Boat, Cruiser & Hotel Boat

• As the gardens of the property extend along the canal edge, there is a pontoon on which guests can tie up and moor. Boats can be hired nearby (details available from reception)

Additional Information - Fire information

• Should a fire start the fire alarm will ring immediately. There are smoke detectors in all rooms and public areas, with appropriate fire extinguishers placed according to Fire Department legislation Regarding Fire precautions, a strict fire prevention policy is followed with safety checks on all the equipment performed regularly. Each room indicates where quests should meet should the alarm be activated. All staff are trained on the use of fire equipment and evacuation procedure.

• Fridge space is offered should quests require medication to be chilled

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• Guests are able to connect to other rooms via the telephone system by dialling the number 2 in front of the room number

Address: Tasburgh House Warminster Road Bath Somerset BA2 6SH UK

Telephone: 0044 1225 425096

Email: stay@tasburghhouse.co.uk

Website: www.tasburghhouse.co.uk

Hours of operation: 24 hours per day 7 days per week (other than 21 December -14 January when we close for refurbishment

Local accessible taxi numbers: V Cars 01225 447777

Future Plans

• To ensure that all areas are maintained to a very high standard we review new carpeting, redecoration throughout and upgrades to all bathrooms where and when necessary

Contact Telephone and Email Address

We welcome your feedback to help us continually improve if you have any comments please phone 01225425096 or email stay@tasburghhouse.co.uk